



BOONE COUNTY, MISSOURI
Request for Proposal #: 43-14OCT14 – Inmate Telephone System

ADDENDUM #1 - Issued [September 29, 2014](#)

This addendum is issued in accordance with the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Proposal Response.

Scope of Work for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

I. The County has received the following questions and is providing a response:

1. Can you please provide the following information:

- Call History for the last 6 months broken out by type (collect, pre-paid collect, calling card) and jurisdiction (local, intraLATA, interLATA, interstate, and international.)
- Calling Rates, Commissions & Commission Percentage by call type (collect, pre-paid collect, calling card) and jurisdiction (local, intraLATA, interLATA, interstate, and international.)
- Commissions payments from incumbent for the last 6 months
- All fees being charged (including setup, replenishment, funding, return fees and any other not listed here but being applied today.)

Response: The requested information is attached to this addendum.

2. Are there any booths installed with the phones and if so how many?

Response: There are no booths installed.

3. Is there an early release program that will have an effect on the ADP?

Response: No

4. What is the average length of stay for an inmate?

Response: 60 days

5. Please provide the current JMS vendor name as well as contact name and phone number.

Response: Boone County's Information Technology department will provide answers for any technical questions regarding the JMS system. The current software vendor is HTE Sungard. For technical questions, please direct them (in writing) to the buyer of record for this Request For Proposal.

6. Please provide the current Commissary/Banking system vendor name as well as contact name and phone number.

Response: The Boone County Treasurer's Office administers inmate commissary accounts and transactions. Boone County's Information Technology department will provide answers for any technical questions regarding the commissary system. The current software vendor is Keefe Commissary Network LLC. For technical questions, please direct them (in writing) to the buyer of record for this Request For Proposal.

7. What is the current commission percentage for the inmate phone system calls?

Response: 53% Gross Revenue on Collect Calls
35% Commission on Prepaid Card Calls

8. What monthly commission guaranty is the current provider offering?

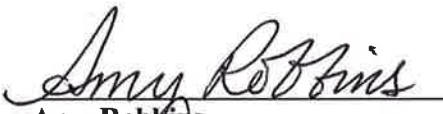
Response: None

9. Please provide the relative value of each of the three areas of Evaluation and Award process in RFP section 4.1.3.1.

Response:
Method of Performance – Maximum of 35 points
Experience/Expertise of Offeror – Maximum of 35 points
Financial Offering – Maximum of 30 points

10. Will vendors have an opportunity for clarification and/or follow-up questions?

Response: The deadline for questions, prior to the RFP closing date, is Tuesday, October 7, 2014 at 5:00 p.m. The County will issue addenda ASAP from time of receipt of questions to include answers to all questions submitted. Once the RFP has closed and upon evaluation of each proposal received, the Boone County Purchasing Department buyer of record will contact vendors in writing with clarification questions, if any, and provide a deadline for response.

By: 
Amy Robbins
Senior Buyer

OFFEROR has examined copy of Addendum #1 to Request for Proposal **43-14OCT14 – Inmate Telephone System** receipt of which is hereby acknowledged:

Company Name: _____

Address: _____

Phone Number: _____ Fax Number: _____

E-mail: _____

Authorized Representative Signature: _____ Date: _____

Authorized Representative Printed Name: _____

	SEPTEMBER 2013	OCTOBER 2013	NOVEMBER 2013	DECEMBER 2013	JANUARY 2014	FEBRUARY 2014
Commission	\$ 3,586.40	\$ 4,416.93	\$ 4,093.00	\$ 4,733.03	\$ 4,711.71	\$ 5,200.81

	MARCH 2014	APRIL 2014	MAY 2014	JUNE 2014	JULY 2014	AUGUST 2014
Commission	\$ 4,241.53	\$ 3,973.24	\$ 3,313.58	\$ 3,312.85	\$ 3,456.83	\$ 3,733.58

Collect Commission % 53%
Prepaid Calling Card 35%

Commission Paid on Call types allowed by FCC

MO_ Boone County Commission

Existing Rates

Prepared: September 23, 2014

No.	Destination Class	Customer Type	Existing Rates *	
			Connect Charge	Per Minute
1	Local	Collect	2.25	0.40
2	IntraLATA Intrastate	Collect	2.25	0.40
3	InterLATA Intrastate	Collect	2.25	0.40
4	InterLATA Interstate	Collect	-	0.25
5	IntraLATA Interstate	Collect	-	0.25
6	Local	AdvanceConnect	2.25	0.40
7	IntraLATA Intrastate	AdvanceConnect	2.25	0.40
8	InterLATA Intrastate	AdvanceConnect	2.25	0.40
9	InterLATA Interstate	AdvanceConnect	-	0.21
10	IntraLATA Interstate	AdvanceConnect	-	0.21
11	Local	Prepaid Cards	2.25	0.30
12	IntraLATA Intrastate	Prepaid Cards	2.25	0.30
13	InterLATA Intrastate	Prepaid Cards	2.25	0.30
14	InterLATA Interstate	Prepaid Cards	-	0.21
15	International	Prepaid Cards	varies by country	varies by country

Fees that may apply	Amount
Transaction Processing Fee - via Internet	\$7.95
Transaction Processing Fee - via Customer Care/IVR	\$9.95
Return Check Charge	\$25.00
Wireless Administration Fee	\$3.99
Federal Regulatory Recovery Fee	\$3.49
Money Gram - Third Party Payment Processing Fee (if utilized)	up to \$12.95
Western Union - Third Party Payment Processing Fee (if utilized)	up to \$12.95

Existing intrastate connect charge for Collect, AdvanceConnect, Prepaid Cards and

* Debit includes a Location Based Services (LBS) adjustment of \$0.25/call. A 5% State Cost recovery fee is also applicable.