

BOONE COUNTY, MISSOURI Request for Proposal #: 43-14OCT14 – Inmate Telephone System

ADDENDUM #1 - Issued September 29, 2014

This addendum is issued in accordance with the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Proposal Response.

Scope of Work for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

- I. The County has received the following questions and is providing a response:
- 1. Can you please provide the following information:
 - Call History for the last 6 months broken out by type (collect, pre-paid collect, calling card) and jurisdiction (local, intraLATA, interLATA, interstate, and international.)
 - Calling Rates, Commissions & Commission Percentage by call type (collect, pre-paid collect, calling card) and jurisdiction (local, intraLATA, interLATA, interstate, and international.)
 - Commissions payments from incumbent for the last 6 months
 - All fees being charged (including setup, replenishment, funding, return fees and any other not listed here but being applied today.)

Response: The requested information is attached to this addendum.

2. Are there any booths installed with the phones and if so how many?

Response: There are no booths installed.

3. Is there an early release program that will have an effect on the ADP?

Response: No

4. What is the average length of stay for an inmate?

Response: 60 days

5. Please provide the current JMS vendor name as well as contact name and phone number.

Response: Boone County's Information Technology department will provide answers for any technical questions regarding the JMS system. The current software vendor is HTE Sungard. For technical questions, please direct them (in writing) to the buyer of record for this Request For Proposal.

6. Please provide the current Commissary/Banking system vendor name as well as contact name and phone number.

Response: The Boone County Treasurer's Office administers inmate commissary accounts and transactions. Boone County's Information Technology department will provide answers for any technical questions regarding the commissary system. The current software vendor is Keefe Commissary Network LLC. For technical questions, please direct them (in writing) to the buyer of record for this Request For Proposal.

7. What is the current commission percentage for the inmate phone system calls?

Response: 53% Gross Revenue on Collect Calls 35% Commission on Prepaid Card Calls

8. What monthly commission guaranty is the current provider offering?

Response: None

9. Please provide the relative value of each of the three areas of Evaluation and Award process in RFP section 4.1.3.1.

Response:

Method of Performance – Maximum of 35 points Experience/Expertise of Offeror – Maximum of 35 points Financial Offering – Maximum of 30 points

10. Will vendors have an opportunity for clarification and/or follow-up questions?

Response: The deadline for questions, prior to the RFP closing date, is Tuesday, October 7, 2014 at 5:00 p.m. The County will issue addenda ASAP from time of receipt of questions to include answers to all questions submitted. Once the RFP has closed and upon evaluation of each proposal received, the Boone County Purchasing Department buyer of record will contact vendors in writing with clarification questions, if any, and provide a deadline for response.

y: Amy Robbins Senior Bayer

OFFEROR has examined copy of Addendum #1 to Request for Proposal 43-140CT14 – Inmate Telephone System receipt of which is hereby acknowledged:

Company Name:		
Address:		
Phone Number:	Fax Number:	
E-mail:		
Authorized Representative Signature:	Date:	
Authorized Representative Printed Name:		
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BOONE COUNTY, MO CALL HISTORY BY TYPE

	SEPTEM	BER 2013	ОСТОВ	ER 2013	NOVEM	BER 2013	DECEME	BER 2013	JANUA	RY 2014	FEBRUA	RY 2014
PREPAID COLLECT	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	559	6126	141	442	112	435	731	7807	999	10135	1035	11268
INTRALATA	65	778	0	0	0	0	69	684	26	200	51	286
INTERLATA	188	2028	31	348	8	33	353	2960	201	1865	368	3524
INTERSTATE	109	1244	0	0	0	0	299	2692	166	1598	223	2448
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0
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	MARC	H 2014	APRIL	2014	MAY	2014	JUNE	2014	JULY	2014	AUGUS	ST 2014
PREPAID COLLECT	CALLS	MINUTES										
LOCAL	895	9173	724	7187	719	7273	661	7149	679	6845	647	6028
INTRALATA	55	448	90	714	55	400	39	258	41	354	51	562
INTERLATA	318	3081	354	3139	163	1696	242	2088	266	2733	147	1434
INTERSTATE	310	3290	482	5713	293	3610	418	4506	405	4290	399	3898
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0
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	SEPTEM	BER 2013	ОСТОВ	ER 2013	NOVEME	BER 2013	DECEME	BER 2013	JANUAI	RY 2014	FEBRUA	RY 2014
DIRECT BILLED COLLECT	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	132	398	657	7785	656	7471	134	511	133	479	97	450
INTRALATA	0	0	87	1139	61	520	0	0	0	0	0	0
INTERLATA	39	512	246	1908	252	2173	2	4	7	49	21	231
INTERSTATE	0	0	222	2202	209	2157	0	0	0	0	0	0
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0

	MARC	H 2014	APRIL	2014	MAY	2014	JUNE	2014	JULY	2014	AUGUS	T 2014
DIRECT BILLED COLLECT	CALLS	MINUTES										
LOCAL	92	310	116	374	109	397	119	334	119	409	132	759
INTRALATA	0	0	0	0	0	0	0	0	0	0	0	0
INTERLATA	9	41	31	266	20	149	10	83	6	29	24	204
INTERSTATE	0	0	14	152	8	47	0	0	0	0	0	0
INTERNATIONAL	0	0	0	0	0	0	0	0	0	0	0	0

	SEPTEM	IBER 2013	ОСТОВ	ER 2013	NOVEM	BER 2013	DECEME	BER 2013	JANUA	RY 2014	FEBRUA	RY 2014
INMATE DEBIT	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	C	0	0	0	0	0	0	0	0	0	0	0
INTRALATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERLATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERSTATE	C	0	0	0	0	0	0	0	0	0	0	0
INTERNATIONAL	(0	0	0	0	0	0		0	0	0	0
	MAR	CH 2014	APRII	2014	MAY	2014	JUNE	2014	JULY	2014	AUGUS	T 2014
INMATE DEBIT	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	C	0	0	0	0	0	0	0	0	0	0	0
INTRALATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERLATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERSTATE	C	0	0	0	0	0	0	0	0	0	0	0
INTERNATIONAL	(0		0	0	0	0	0	0	0	0	0
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	SEPTEM	IBER 2013	ОСТОВ	ER 2013	NOVEM	BER 2013	DECEME	BER 2013	JANUA	RY 2014	FEBRUA	RY 2014
PPCC	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	C	0	0	0	0	0	0	0	0	0	0	0
INTRALATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERLATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERSTATE	C	0	0	0	0	0	0	0	0	0	0	0
INTERNATIONAL	(0	0	0	0	0	0	0	0	0	0	
						-						
	MAR	CH 2014		2014		2014		2014		2014	AUGUS	ST 2014
PPCC	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES	CALLS	MINUTES
LOCAL	(0	0	0	0	0	0	0	0	0	0	0
INTRALATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERLATA	C	0	0	0	0	0	0	0	0	0	0	0
INTERSTATE	C	0	0	0	0	0	0	0	0	0	0	0
INTERNATIONAL	(0	0	0	0	0	0	0	0	0	0	0

	SEPTEMBER 2013	OCTOBER 2013	NOVEMBER 2013	DECEMBER 2013	JANUARY 2014	FEBRUARY 2014
Commission	\$ 3,586.40	\$ 4,416.93	\$ 4,093.00	\$ 4,733.03	\$ 4,711.71	\$ 5,200.81
Commission	MARCH 2014 \$ 4,241.53	APRIL 2014 \$ 3,973.24	MAY 2014 \$ 3,313.58	JUNE 2014 \$ 3,312.85	JULY 2014 \$ 3,456.83	AUGUST 2014 \$ 3,733.58

Collect Commission % 53% Prepaid Calling Card 35%

Commission Paid on Call types allowed by FCC

MO_Boone County Commission

Existing Rates

Prepared: September 23, 2014

			Existing	Rates *
			Connect	Per
No.	Destination Class	Customer Type	Charge	Minute
1	Local	Collect	2.25	0.40
2	IntraLATA Intrastate	Collect	2.25	0.40
3	InterLATA Intrastate	Collect	2.25	0.40
4	InterLATA Interstate	Collect	-	0.25
5	IntraLATA Interstate	Collect	-	0.25
6	Local	AdvanceConnect	2.25	0.40
7	IntraLATA Intrastate	AdvanceConnect	2.25	0.40
8	InterLATA Intrastate	AdvanceConnect	2.25	0.40
9	InterLATA Interstate	AdvanceConnect	-	0.21
10	IntraLATA Interstate	AdvanceConnect	-	0.21
11	Local	Prepaid Cards	2.25	0.30
12	IntraLATA Intrastate	Prepaid Cards	2.25	0.30
13	InterLATA Intrastate	Prepaid Cards	2.25	0.30
14	InterLATA Interstate	Prepaid Cards	-	0.21
15	International	Prepaid Cards	varies by country	varies by country

Fees that may apply	Amount
Transaction Processing Fee - via	\$7.95
Internet	
Transaction Processing Fee - via	\$9.95
Customer Care/IVR	
Return Check Charge	\$25.00
Wireless Administration Fee	\$3.99
Federal Regulatory Recovery Fee	\$3.49
Money Gram - Third Party Payment	up to \$12.95
Processing Fee (if utilized)	
Western Union - Third Party	up to \$12.95
Payment Processing Fee (if utilized)	

Existing intrastate connect charge for Collect, AdvanceConnect, Prepaid Cards and

* Debit includes a Location Based Services (LBS) adjustment of \$0.25/call. A 5% State
Cost recovery fee is also applicable.