



BOONE COUNTY, MISSOURI
Request for Proposal #: 26-05JUL11 – Electronic Payment Processing for the Boone County Collector of Revenue (Credit Card and E-Check)

ADDENDUM #7 - Issued July 14, 2011

This addendum is issued in accordance with the Introduction and General Information in the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal Documents. Offerors are reminded that receipt of this addendum **should** be acknowledged and submitted with Offeror's *Response Page*.

Specifications for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

The County received the following questions and is providing a response below:

1) Question: Would the county consider managing the convenience fee? This control would allow for a lower convenience fee to the residents of Boone County, thereby increasing the credit card usage and decreasing cash and check users.

Response: The collector's office prefers a model in which the convenience fees are passed along to the taxpayer at the time of payment. The collector's office does not wish to charge or retain any of the convenience fees.

2) Question: For e-checks, does the county require a solution that provides verification and/or warranty services or simply a service that deposits the funds into the Countys account with no verification or warranty on the check amount?

Response: The current e-check solution does not provide verification and/or warranty services. If this option is available, and the convenience fee differs; responders can indicate both cost structures in the bid response. E-check warranty is not a requirement to be considered for this RFP.

3) Question: Are all transactions for tax payments only, or are there other types of transactions such as court costs, fines and license fees?

Response: The primary payments processed via credit cards and e-checks would be real estate and personal property tax payments. The collector's office sees a benefit in allowing licenses, permits and various special assessments billed by the collector's office to be processed via credit cards and e-checks as well.

By: Melinda Bobbitt
Melinda Bobbitt, CPPB
Director of Purchasing

OFFEROR has examined copy of Addendum #7 to Request for Proposal # **26-05JUL11 – Electronic Payment Processing for the Boone County Collector of Revenue (Credit Card and E-Check)**, receipt of which is hereby acknowledged:

Company Name: _____
Address: _____

Phone Number: _____ Fax Number: _____
E-mail address: _____

Authorized Representative Signature: _____ Date: _____

Authorized Representative Printed Name: _____