

BOONE COUNTY, MISSOURI Request for Proposal #: 15-07APR09 – Inmate Telephone System

ADDENDUM #1 - Issued March 19, 2009

This addendum is issued in accordance with the Introduction and General Information of Bidding in the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal Documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Response/ Pricing Page.

Specifications for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

- I. CHANGE any mandatory "shall" requirement in section 3.16. regarding "pins" (personal identification numbers) to "should". This is not a mandatory requirement. Please discuss if your proposed system has this capability.
- II. CHANGE any mandatory "shall" requirement in paragraph 3.16.6. regarding voice verification to "should". This is not a mandatory requirement. Please disucss if your proposed system has voice verification capability, and if not, please describe any verification option capabilities of your system.
- III. The County received the following questions and has provided the following responses:

Question 1: Section 3.16 Personal Identification Number (PIN) (ONLY IF USED OR SUBMITTED OF REQUESTED BY COUNTY)

a. Could you provide the Jail Management System currently utilized by the Boone County Jail?

Response: JALAN from Sungard Public Sector, Inc.

Dayle Yates, Customer Account Executive, SunGard Public Sector, Inc., 1000 Business Center Drive, Lake Mary, FL 32746. Phone: (509) 467-5501; Mobile (509) 990-6195; Fax (509) 467.5580. E-mail: Dayle.Yates@SunGardps.com. Web Site: www.sungardps.com.

b. All indications are that the facility would like to utilize a PIN system with their current Jail Management System. If interface with the Jail Management System is a required function, please provide the name of the vendor, telephone number and e-mail address of their contact person?

Response: Not a required function per this addendum, paragraph I.

Question 2: Is the jail facility wishing to interface their current Commissary Ordering process, which appears to be a manual process at this time, with the Inmate Telephone System? If yes, please provide the name of the vendor, telephone number and e-mail address of their contact person?

Response: No, not wishing to interface.

Question 3: Confirm the current computer operating system (Windows 2000, Windows XP, Windows Vista, etc.) utilized by the administration and investigative body of the Boone County Sheriff's Department at this time.

Response: All Boone County Sheriff Department computers are running either Windows XP

or Windows 2000. There are no current plans to implement Windows Vista.

Question 4: Does the jail facility have their own LAN network and is access to the Inmate Telephone System required to go through the LAN?

Response: The Boone County Sheriff Department has its own LAN. The current PC that administers the phone system is not on the LAN but it could be connected if minimum requirements are met, i.e. anti-virus software is loaded, all software licenses are current and Microsoft Active Directory is not a requirement since we run Novell. County would need to review Offeror's requirements before this could

be answered completely.

Question 5: A Securus workstation will be included in the RFP as requested. Will this workstation reside the department's network?

Response: Answered in #4.

By: Molik Botts

Melinda Bobbitt, CPPB

Director of Purchasing

OFFEROR has examined copy of Addendum #1 to Request for Proposal # 15-07APR09 – Inmate Telephone System, receipt of which is hereby acknowledged:

Company Name:		
Address:		
Phone Number:	Fax Number:	
Authorized Representative Signature:	Date:	
Authorized Representative Printed Name:		