



BOONE COUNTY, MISSOURI
Request for Proposal #: 58-25NOV08 – Voice Logging Recorder

ADDENDUM #2 - Issued November 19, 2008

This addendum is issued in accordance with the Instructions and General Conditions of the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal Documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's *Response Form*.

The following questions have been received for the above referenced RFP and the following responses are provided. Specifications for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

Question 1: Does Boone County require that the voice logging system be certified by Plant Equipment? Would Boone like the Voice Logging Vendor to provide a name and number of Plant contact to confirm that the proposed Voice Logging System has been thoroughly tested and passed cohabitation testing at the Plant Equipment Inc. laboratory?

Response: Preferred but not required; does the vendor have a Plant/CML Equipment certified Voice Logging System? If yes, please provide the name and number of the Plant/CML contact to confirm that the proposed Voice Logging System has been thoroughly tested and passed cohabitation testing at the Plant Equipment Inc. laboratory.

Question 2: Does Boone County desire the voice logging system to support recording replay via Plant/CML MaGIC application?

Response: This is not required; however, we would like to know if the vendor's Voice Logging System supports Plant/CML MaGIC application.

Question 3: Does Boone County want the voice logging system to be capable of triggering via Plant/CML 911 contact closure feature (Herbie or ACU).

Response: Yes

Question 4: Does Boone County want the voice logging recording to allow users to search on the following criteria, individually, in any combination (Boolean) and supporting wild cards:

- Time & Date
- Duration
- Channel ID
- Position or Alias
- Extension Number
- Condition Code (incoming or outgoing)
- Dialed Number (where available)

- Calling Number (where available)
- Annotation - user specific notes
- ANI/ALI data (where available)

Response: Yes.

Question 5: Does Boone County want the voice logging system to allow multimedia and multi-source searches from single application without the need to switch between screens and databases for each media type or source? For example: recorded audio from both radio and telephony systems, as well as recorded video could be searched using a single query.

Response: Preferred but not required. We currently record voice (telephone and radio) only; however, we would like the option to record multimedia should the need arise. Does the vendor's system have this capability? If so, does it allow multimedia and multi-source searches from single application without the need to switch between screens and databases for each media type or source?

Question 6: Does Boone County want the voice logging system to be capable of displaying multimedia search results graphically arranged by time of recording to allow a full view of the incident picture? Would you like the bidder to provide an actual screen shot in .jpg format depicting the graphical display?

Response: Preferred but not required. We currently record voice (telephone and radio) only; however, we would like the option to record multimedia should the need arise. Does the vendor's system have this capability? If the system does, is it capable of displaying multimedia search results graphically arranged by time of recording to allow a full view of the the incident picture? Please provide screen shots.

Question 7: Should the VRS support upload of incident related information into a single folder? Should the information include: recordings made by the VRS system as well as other files - documents, photos, video clips, etc?

Response: Preferred but not required. We currently record voice (telephone and radio) only; however, we would like the option to record multimedia should the need arise. Does the vendor's system have this capility? If yes, does it support upload of voice, documtns, photos, video clips, etc. into a single folder?

Question 8: Does Boone County want the voice logging system to allow users to review both audio and multimedia recordings without the need to switch to multiple systems?

Response: Preferred but not required. We currently record voice (telephone and radio) only; however, we would like the option to record multimedia should the need arise. The ability to review both audio and multimedia recordings without switching between multiple systems is preferred. Does the vendor's system have this capability?

Question 9: Does Boone County want the voice logging system to have the ability to enable review uploaded files (documents, photos, video clips, etc.) directly from the recording system? Would Boone County like sample screen shots of this feature?

Response: Preferred but not required. We currently record voice (telephone and radio) only; however, we would like the option to record multimedia should the need arise. We currently

record voice (telephone and radio) only; however, we would like the option to record multimedia at a later time. Does the vender have this capability? Please provide screen shots.

Security

Question 10: Does Boone County want the voice logging system to support access management to incident information on per user basis and for 'read only' and 'full access' levels?


Response: Yes.

Question 11: Does Boone County want the voice logging system to have security features ensuring the integrity of the incident information including audio and video recording as well as files such as: documents, photos, video clips, etc?

Response: Yes.

Question 12: Does Boone County want the voice logging system to be able to enable traceability of actions history taken on any of the incident information items? Would Boone County like sample screen shots of this feature?

Response: Yes. Please provide screen shots.

By: 
Melinda Bobbitt, CPPB
Director of Purchasing

OFFEROR has examined copy of Addendum #2 to Request for Bid # 58-25NOV08 – Voice Logging Recorder, receipt of which is hereby acknowledged:

Company Name: _____

Address: _____

Phone Number: _____ Fax Number: _____

Authorized Representative Signature: _____ Date: _____

Authorized Representative Printed Name: _____